

## Learn more.

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### Managing Organizational Change – practical week long program

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#### Leadership Professional Development Program

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**Managing Organizational Change** is a practical week long program that covers the knowledge and skills required to effect lasting and sustainable change. This professional development program introduces you to change management essentials that help you move your organization forward in the direction it wants to go, change processes to get the results you want and ways to effect culture change so the team can work together in new ways to accomplish their goals. Participants receive many practical aids to manage change initiatives successfully and to effect lasting and sustainable change. Learn how to move your organization forward, get the results you want and accomplish your goals.

#### Learner Outcomes:

- Use practical approaches, tools and knowledge to help you analyze, design and implement a comprehensive strategy for promoting organizational transformation and change in your department or organization
- Apply models and frameworks to address current business performance challenges while implementing change for future success
- Use knowledge, skills, and self-awareness to become an effective and successful organizational change consultant
- Work in partnership with senior management to improve strategic, tactical and operational results and to make change happen
- Design an implementation plan to mitigate risks & successfully implement the change
- Assess the appropriateness of evaluation tools to measure implementation success.

**Course Number and Section:** 2016 - 001

**Dates:** Monday to Friday June 15 to June 19, 2009; **Time:** 9:00 am to 5:00pm **Fee:** \$3,000 (includes materials)

Instructors: **Larry Chester, P.Eng., M.B.A.** is a principal at Process Design Consultants Inc., a firm specializing in operational and strategic performance management and strategy deployment, project management, business process improvement, human performance management, and issues management. He was a recipient of the 2000 SCS Excellence in Teaching Award.

**Malcolm Gabriel, M.B.A., M.A. (Org. Psychology)** Head of HR at one of Goodyear Tire & Rubber Company's Canadian manufacturing operations. He has many years of experience in human resources and organizational development in a variety of sectors.

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